## **Appendix J**

## **Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions**

	Date received	Subject	Status	Total no.	Total no.
				received	received since
				in this	project
				month	commencement
Environmental	15 December 2021 (Referred by Gammon Construction Limited on 17 December 2021)	Environmental Complaint No: EC-046-K10/RE/00030538-21	Closed	2	47
complaints		Details of Complaint			
(1 of 2)		The complaint (EPD ref.: K10/RE/00030538-21) regarding muddy water discharge was received by Environmental Protection Department on 15/12/2021  - Date of Complaint received: 15/12/2021  - Complainant said muddy water was discharging to the sea near Kowloon City Ferry Pier on 14/12/2021.  - Please ensure the wastewater generated from your site to be properly treated and the discharge fulfill the relevant environmental legislation and conditions stipulated in the valid WPCO licence.			
		<ul> <li>Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site.</li> <li>Details of Investigation and findings:         <ul> <li>Some surface runoff was created by piling works at MTK site and the surface runoff was collected and conveyed to the wastewater treatment system. Moreover, the site discharge point was inspected, and no muddy water was discovered.</li> <li>The Contractor has complied with the conditions in the discharge license (WT00030290-2018) granted by EPD.</li> </ul> </li> <li>B. Conclusion:         <ul> <li>As no muddy water was observed at the site discharge point, so the complaint is considered to be non-project related.</li> </ul> </li> <li>C. Recommendations:         <ul> <li>Recommendations such as supervision of wastewater collection, wastewater treatment and regular visual inspection of wastewater treatment treatment system were suggested.</li> </ul> </li> </ul>			
Environmental	22 December 2021 (Referred by Gammon Construction Limited on 29 December 2021)	Environmental Complaint No: EC-047- K10/RE/00031065-21 AND	Under investigation		
complaints		K10/RE/00031114-21	and will be provided on the subsequent Monthly EM&A Report		
(2 of 2)		Details of Complaint  The complaint (EPD ref.: K10/RE/00031065-21 and K10/RE/00031114-21) was received by Environmental Protection Department on 22/12/2021 and referred by Gammon Construction Limited on 29/12/2021.  The complaint related to the air (construction dust), noise, waste and light concern is described as follows:  Date of Complaint received: 22/12/2021  - Complaint of dust arising from the construction site  - Complaint of construction noise from the sites in restricted hours after 7pm and on Sunday/Holidays.  - Complaint of light nuisance after 21:00.  - Complaint of illegal dumping of construction waste and causing hygiene problem.			

Appendix J AECOM

	Date received	Subject	Status	Total no.	Total no.
				received	received since
				in this	project
				month	commencement
		<ul> <li>Please ensure the works fulfill the relevant environmental legislation and conditions stipulated in the valid construction noise permit.</li> <li>Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site.</li> </ul>			
Notification of summons		1	-1	0	0
Successful prosecutions		-	1	0	0

Appendix J AECOM